Clear Media—Filters

Move...
the filter transport arm, gently, toward the middle of the processing area for easier access.

Press the button...
on the touch screen.

Gently remove...
the filter off the filter plug. Do not use force or

Check...
the filter stripper bracket, and remove the filter, if present, from the filter stripper.

In most cases, following the “Clear Media” steps will resolve the error. If an error is persistent, contact your local Hologic representative with the complete error code. Report the complete error code because, for some errors, the first four digits represent the error category, and the remaining characters represent additional information about the mechanisms involved and their actions at the time of the error.
Error recovery guide

Clear Media—Vials

Move... the vial transport arm, gently, to the middle of the processing area for easier access.

Hold... cap and/or vial in the fingers of the vial gripper.

Remove... any vial from the dispersion well.

Press the button... on the touch screen and the cap will drop.

Recap... the vial manually.

Clear Media—Slides

Move... the slide handling arm, gently, toward the middle of the processing area for easier access.

Check two locations for a slide: 1. Slide holder cups 2. Slide gripper fingers

Hold... the slide so it does not fall.

Press the button... on the touch screen and the slide will drop.

Each button on the Clear Media screen must be pressed before the message box will close.